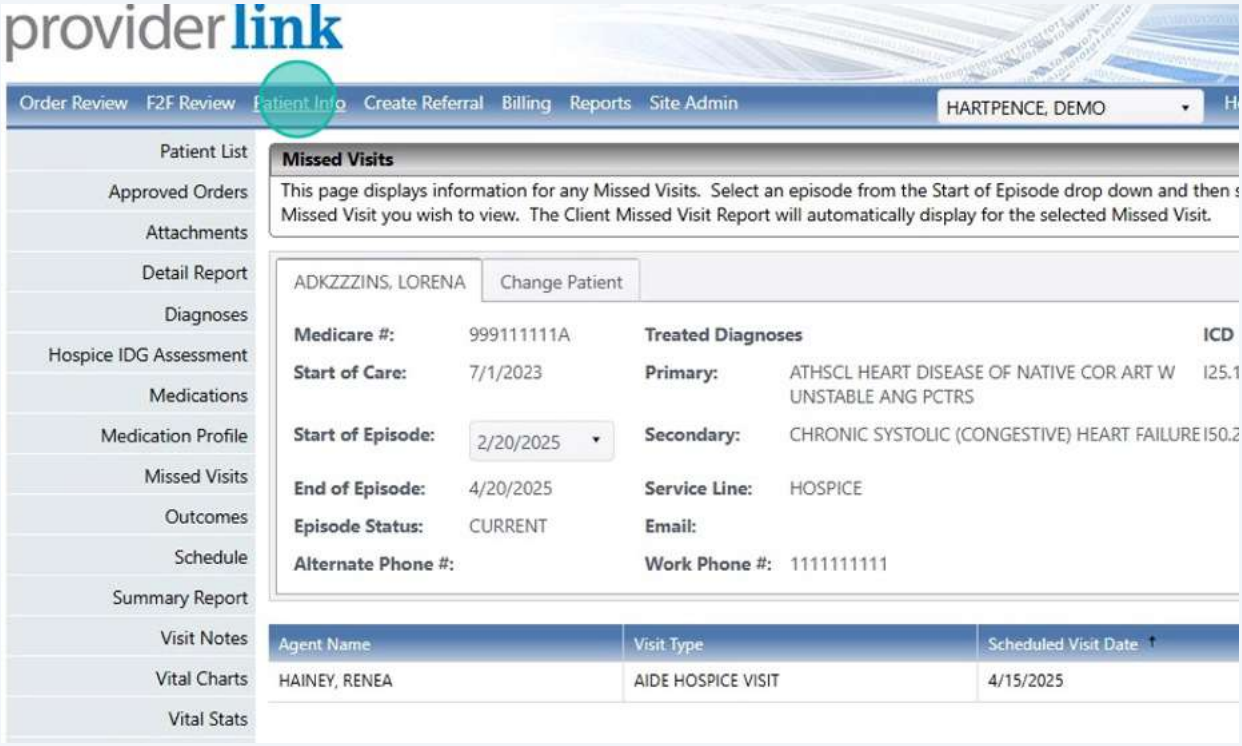
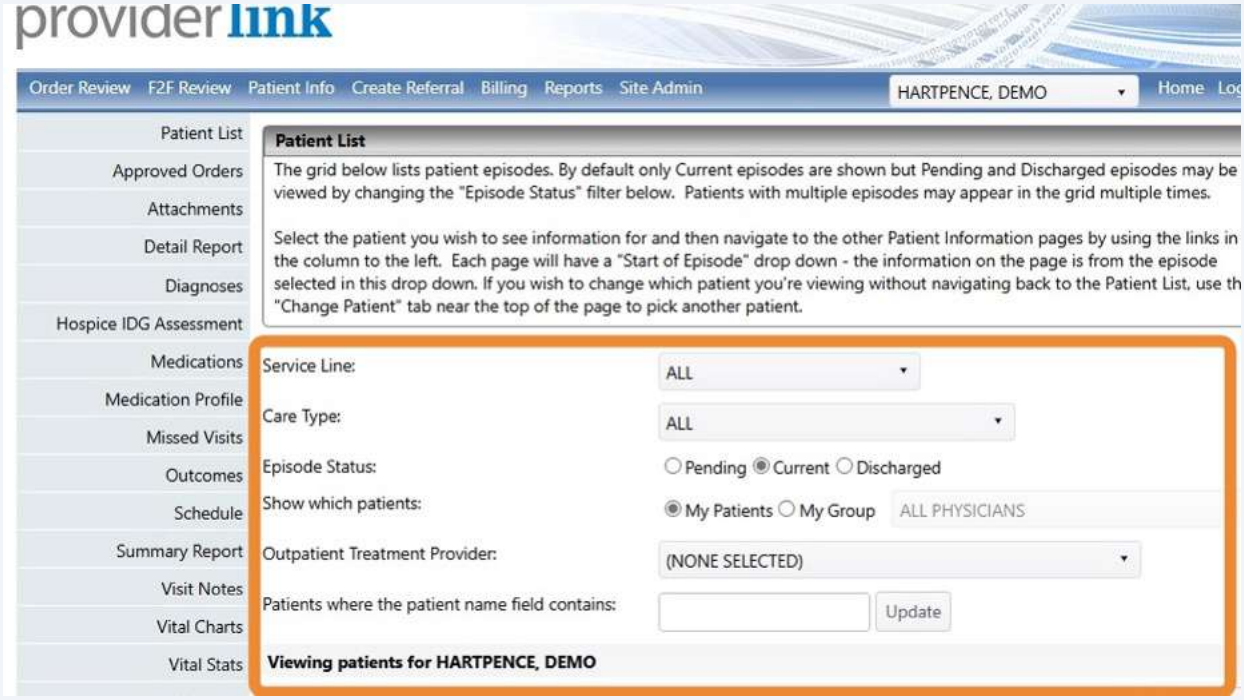
Provider Link: How to view Schedule and Visit Outcomes

This feature allows providers to view a patient's visit schedule, including completed, missed, and upcoming visits. This helps ensure care is on track and supports timely follow-up.

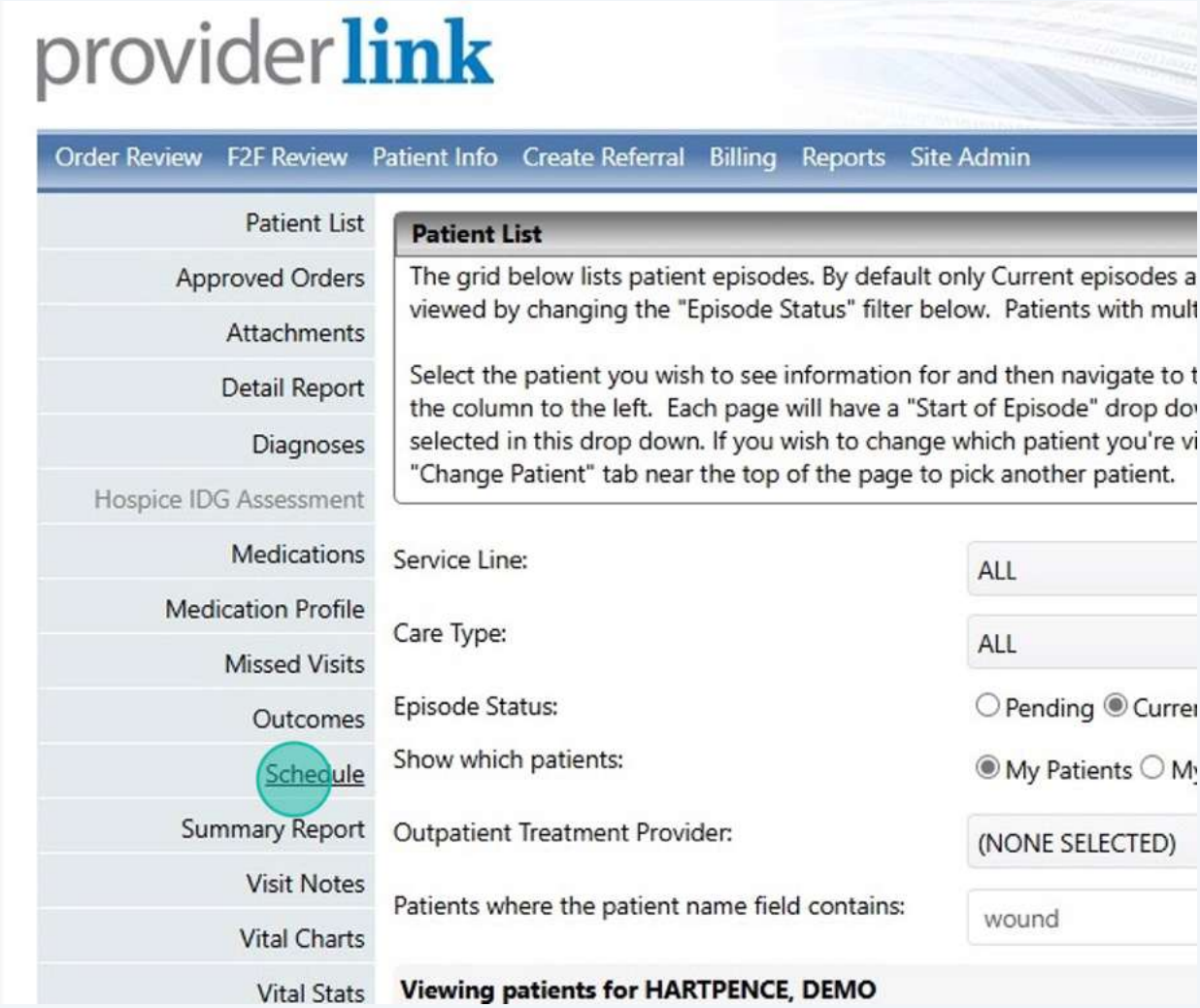
1 Once in Provider Link, navigate to the *Patient Info* tab to access patient details.



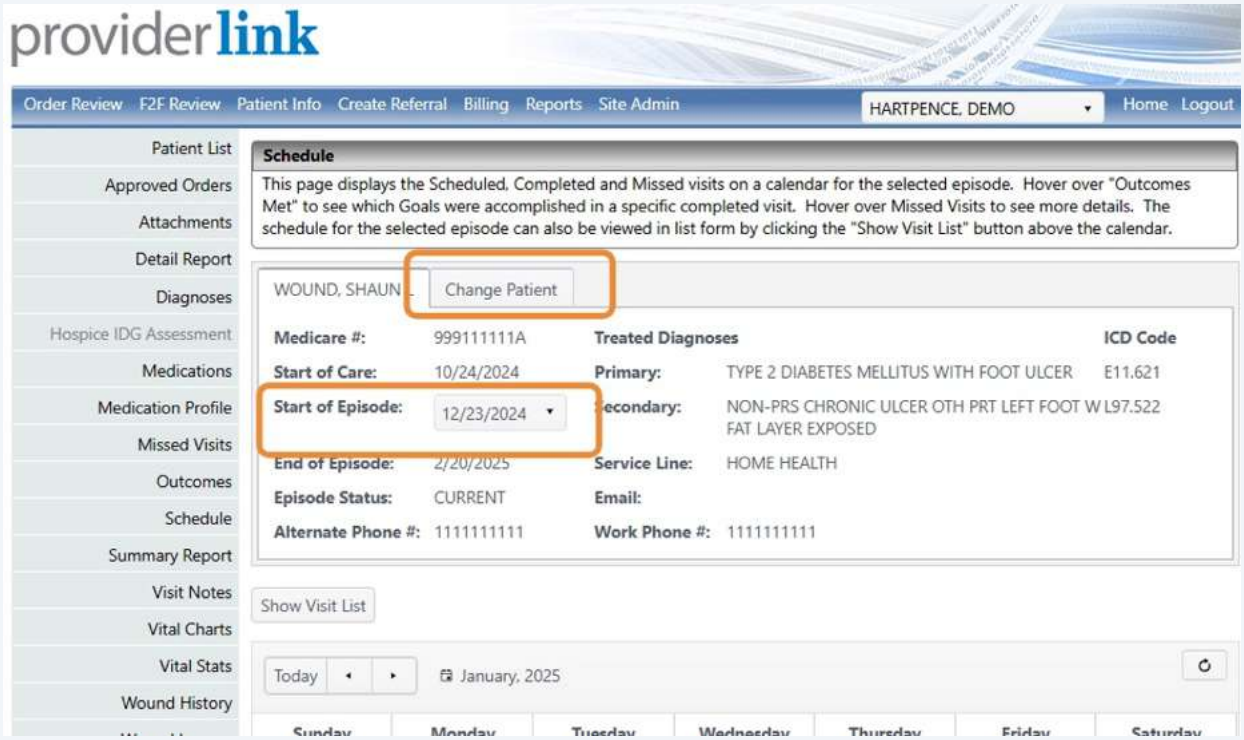
2 You can search for a patient directly or use the *Change Patient* option available on any of the tabs in the gray navigation column to switch between patients.



3 To view a patient's schedule, click on the *Schedule* tab in the gray navigation column.



4 Providers have the option to change the episode they wish to view or switch patients as needed.



5 Below, the patient's schedule is displayed.

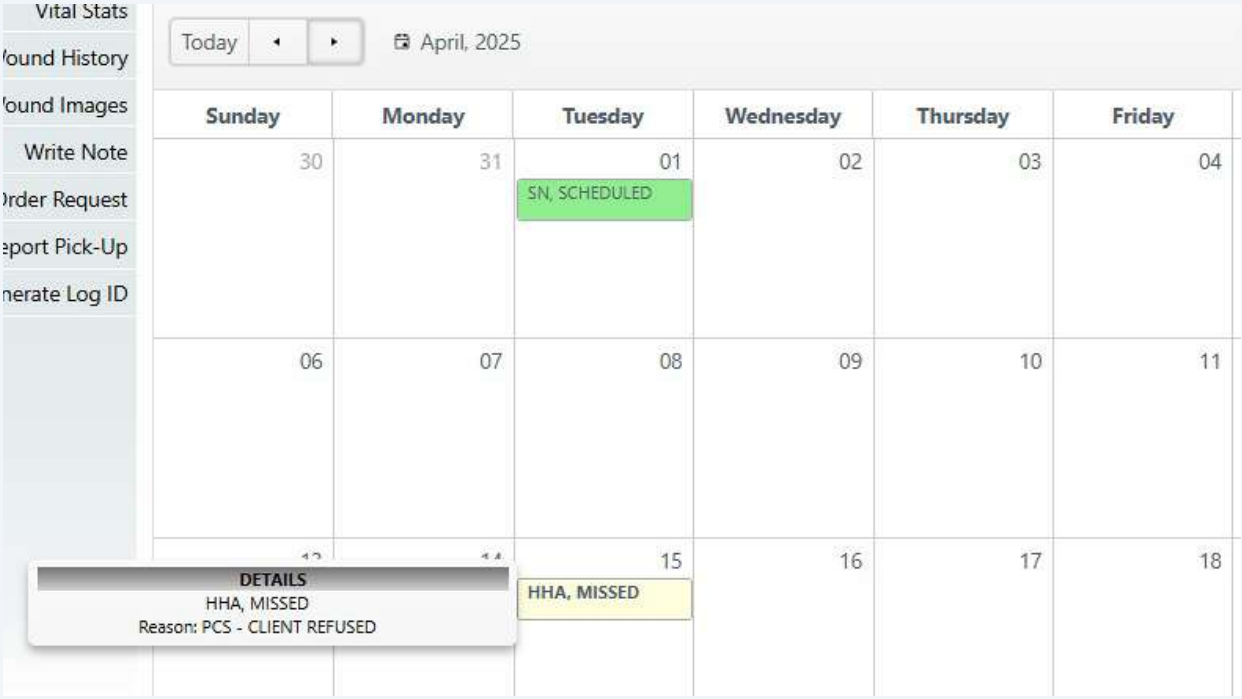
Visit Color Guide in Provider Link:

- **Green** = Pending visits
- **Gray** = Completed visits
- **Yellow** = Missed visits
- **Orange** = Visit outcomes available for review

Use this color guide when navigating the Schedule tab or Visit List to quickly identify visit statuses.

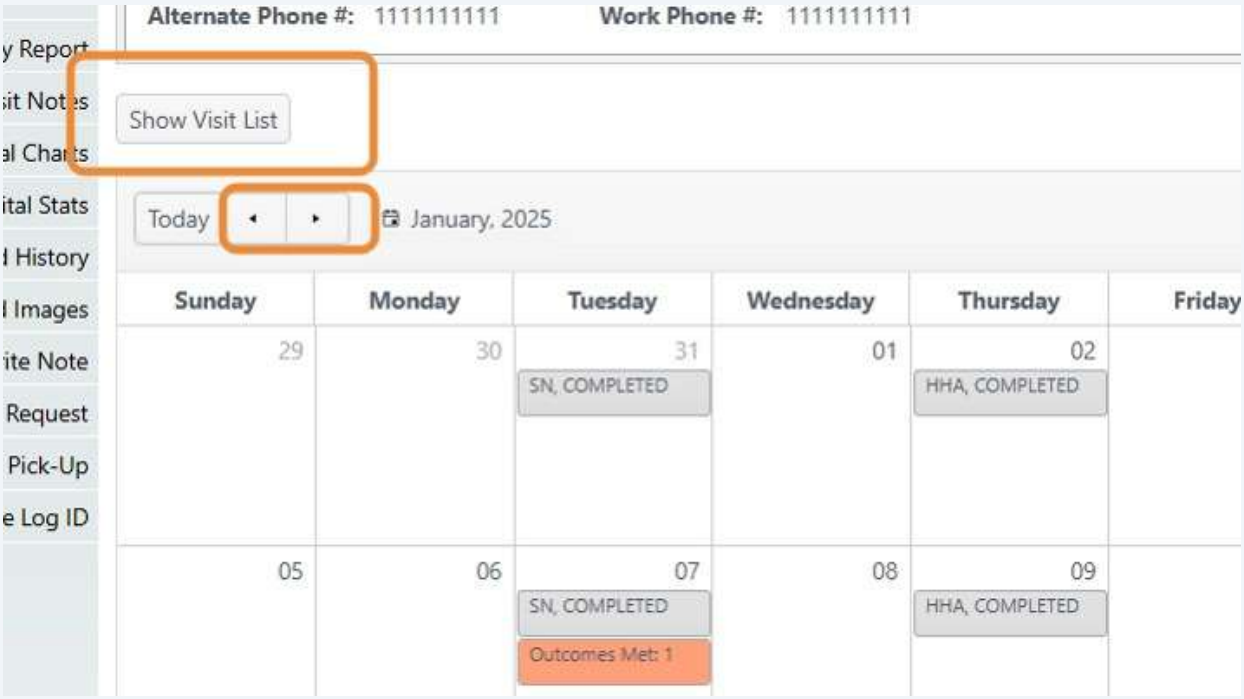
By hovering over the different colored boxes, providers can view information like the details of the visit outcomes.

6 And see missed visit details.



7 The arrows can be used to navigate between months, allowing providers to view past or upcoming visits, whether scheduled, missed, or completed.

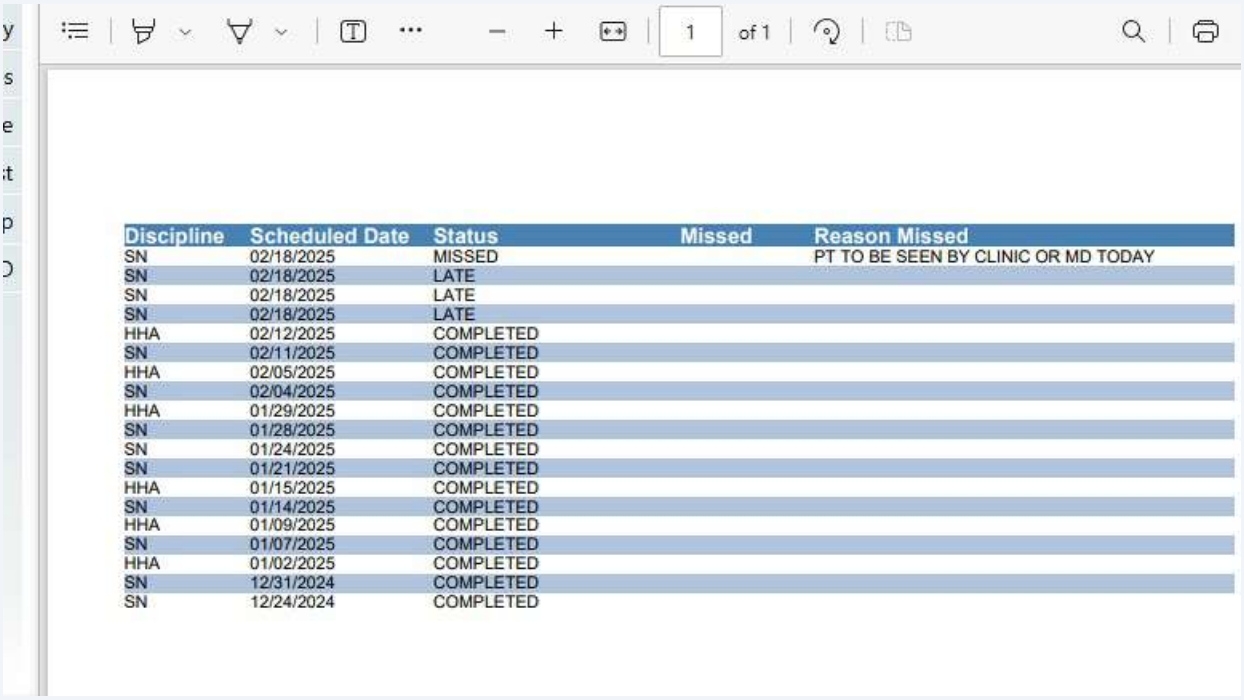
To see a list format, the provider can switch to a visit summary view click *Show Visit List.*



8 The *Show Visit List* displays a list of all visits. Indicating whether they are scheduled, missed, or completed.

Providing a clear snapshot of the patient's visit history within the episode.

Viewing the schedule and outcomes helps providers track care delivery, identify missed visits, and ensure the plan of care is being followed.



Discipline	Scheduled Date	Status	Missed	Reason Missed
SN	02/18/2025	MISSED		PT TO BE SEEN BY CLINIC OR MD TODAY
SN	02/18/2025	LATE		
SN	02/18/2025	LATE		
SN	02/18/2025	LATE		
HHA	02/12/2025	COMPLETED		
SN	02/11/2025	COMPLETED		
HHA	02/05/2025	COMPLETED		
SN	02/04/2025	COMPLETED		
HHA	01/29/2025	COMPLETED		
SN	01/28/2025	COMPLETED		
SN	01/24/2025	COMPLETED		
SN	01/21/2025	COMPLETED		
HHA	01/15/2025	COMPLETED		
SN	01/14/2025	COMPLETED		
HHA	01/09/2025	COMPLETED		
SN	01/07/2025	COMPLETED		
HHA	01/02/2025	COMPLETED		
SN	12/31/2024	COMPLETED		
SN	12/24/2024	COMPLETED		